

TOTAL GENERATORS

CAPABILITY STATEMENT

*“Real people delivering
powerful solutions 24/7”*





“ 365 days
Monitoring &
Emergency
Response. ”



CONTENTS

WHO WE ARE	3
OUR COMMITMENT TO YOU	4
VISIONS AND VALUES	5
WHAT WE DO	7
INDUSTRY SPECIFIC SOLUTIONS	11
OUR PEOPLE	18

WHO WE ARE

Total Generators is a national supply and service power specialist company with more than 25 years of experience powering Australian industries. We don't just supply turn-key solutions. We design effective solutions to meet individual customer requirements, and ensure you get consistent performance and reliable power output 24 hours a day, every day.

We're the supplier of choice for many utility providers, remote mine camps, construction projects, events, film productions, shipping and commercial activities. Our ability to efficiently design, deploy and manage both short and long term temporary power installations that meet specific conditions is what sets us apart from other temporary power providers.

“ We're focused and passionate about the delivery of power solutions that meet our customer's needs today, tomorrow, next week, next year. ”



OUR COMMITMENT TO YOU

OUR BUSINESS IS BUILT ON THREE FUNDAMENTAL PRINCIPLES

“ Total Generators commitment to quality outcomes and competitive solutions delivers real value to our customers. ”

1 Outstanding Skills

The qualifications, skills and experience of our team are the best in the industry. We keep abreast of industry trends and we ensure our staff have regular, ongoing training to keep them at the top of their trade.

2 Commitment to Quality

We design and build high calibre, dependable power solutions, and the uptime of our generator installations is demonstrable evidence of the quality of our work.

We invest in research and development to ensure that we supply efficient and functional power solutions that deliver the business outcomes our clients seek.

We will never compromise on the quality of our products or the professionalism of our staff, so you know that your power supply is in the right hands.

3 Competitive Solutions

Our service model gives us a real competitive edge. Dollar for dollar, our solutions will deliver better all-round value than any of our competitors. Simply put, we will out-deliver, out-service and out-perform any other specialist power business in Australia.



VISIONS AND VALUES

Our Vision

Our vision is to be recognised as an innovative supply partner, safety focused company and recognised as an industry leader. We are proud of our past but focused on the future where we will deliver sustainable and reliable power solutions of any size to our commercial, industrial and resources clients in any situation or environment.

“ We’re a safety-minded and customer-focused business and our goal is to be recognised as Australia’s best power solution provider. ”



Our Values

Safety First

We're serious about running a safe business for our people and for our clients.

We take an uncompromising approach to safety and have an accountable safety culture.

We invest in and develop safe operating practices and we provide continuous training to enable a safer working environment.

Customer Focused

We build relationships with our clients. We listen to their needs. We make commitments in good faith. We always act professionally and we're accountable in all of our actions.

Dependability

If we say we will do something, we will do it. Our clients, suppliers and our people deserve our respect, honesty and expertise. When we complete a project, we want our clients to remember us as a trusted partner who delivered the promised results that met their goals.

Integrity and Respect

This is the basis of our relationships with our clients, suppliers and our people. We believe in ethical business conduct, we will always try to do the right thing and will always act honestly and with respect for others.



WHAT WE DO

At Total Generators our focus is to deliver embedded power generation solutions that align exactly with your power requirements so you get the best possible results. Our variety of solutions includes gas, solar or diesel generators and power stations ranging from 20kVA to 20 Megawatts.

All equipment complies with international electrical standards and exceeds Australian Electrical Standards so when you put your power needs in the hands of Total Generators, you know that your equipment not only meets but also surpasses safety compliance specifications.

We are an environmentally focused business and we invest heavily in research and development in order to introduce new, green technologies including fuel optimisation capabilities, emission reductions and solar powered equipment.

“ No matter where your business is located, or how big or small the requirement, we’ll design, build and execute the right power supply solution for your conditions. We’re there when our customers need us with 24/7 support and remote monitoring capabilities to keep your operation running smoothly. ”





Power Station Design

From small 20kVA generators through to synchronised multi-units up to 20 Megawatts, our power stations are designed and built for durability, reliability and consistent fail-safe performance.

Once we understand your exact requirements, our engineering team will design the right solution for your situation, and our professional staff will deliver, install and commission it at your site.

Power Station Management

Power Station Management can be complex and requires the right skills and experience to ensure power output is optimised.

Total Generators offers 24/7 support for your installation and we:

- Manage load demand so you get the best operation and fuel efficiency
- Undertake regular performance tests to ensure your power station is operating efficiently
- Complete regular service activities
- Report meter supply





Generator Monitoring

Total Generators offer remote monitoring services that give performance visibility at your site and ours.

This cloud based service can be accessed from any computer, tablet or smartphone. It is a convenient, security code protected and easy method for remote monitoring the generator or power supply.

Power Equipment

We have the most comprehensive and diverse range of diesel and gas generators in Australia.

Whether its trailer or skid mounted, we give you many varieties of options so we can deliver the most suitable Power Generation solution for meeting the needs of our clients.

Power equipment supply services include:

- Generators and Power Stations
- Battery Energy Storage System 30kW to 500kW
- Transformers 250 kVA to 6000 kVA
- Distribution Boards - 10 / 240V – 400Amp/415V
- Cables and Power Locks to 11,000 volts
- Load Banks - 1,000W to 1,000kW
- Fuel Cells - 1,000 litre to 79,000 litres
- Switchboards - > 800 Amp/ 415 Volt 3 / 4 Pole





Power Services

We provide comprehensive service of low voltage and high voltage generators, transformers and power related equipment, including equipment owned by our clients.

Our service options include:

- Scheduled preventative maintenance service agreements
- Minor and major servicing
- Operational tests
- Oil and fuel analysis
- Load bank testing
- Comprehensive electrical and fuel inspections
- Mechanical repairs
- Electrical repairs
- Performance reporting

On Call Support

We're on call 24/7 and our remote monitoring capabilities mean that our highly skilled and qualified team can fix any issues quickly and efficiently. Through our emergency response packages we can provide on call support with guaranteed response times, or as a standalone requirement so you know you're covered for your short term project, during employee absences or all year round.



INDUSTRY SPECIFIC SOLUTIONS

Total Generators have significant experience delivering project-specific solutions to meet a wide range of industry needs.

We love a challenge and our team are adept at turning complex or emergency requirements into robust, reliable and sustainable solutions.

“ Total Generators has supplied power solutions across a broad spectrum of industry sectors to exacting specifications. ”





Construction and Consulting

- Stand alone diesel or gas generators
- Temporary power supply to multiple locations
- Emergency response power supply
- Super-silenced generators in areas of sound sensitivity
- Cogen solar/diesel combination generators

Power Utility & Grid Support

- Uninterrupted mains synchronisation
- Mains power maintenance support
- Mains power emergency response 24/7
- Temporary supply of power stations and transformers
- Embedded power generators (low and high voltage)





Events, Film & Festivals

- Super-silenced generators in areas of sound sensitivity
- Mobile generators for remote locations and outdoor broadcasting
- Low view distribution boards
- Power lock systems
- Standby generators for post production

Facility Management

- Standalone diesel or gas generators
- Remote power supply, installation and fuel service
- Emergency response power supply
- Load testing and performance reporting
- Standby power generation with autostart





Mining

- Standalone diesel or gas generators
- Mine camp accommodation power 200 kW to 5,000 kW
- Mine expansion power solutions
- High voltage drag line testing and walking
- Long term power station solutions

Oil, Gas and Petrochemical

- Drill rig power generation supply
- Temporary power solutions for exploration or raise bore projects
- Power supply to meet offshore zone 2 specifications
- Emergency response power supply



Renewable Solutions

Our innovative temporary generator solutions are specifically designed to meet the diverse needs of various industries. Our range of renewable energy products reflects our commitment to sustainability and innovation, ensuring that you receive reliable power while reducing your carbon footprint. Our renewable energy solutions are tailored for industries that require dependable power in remote locations or for temporary projects. These solutions offer a seamless blend of traditional and green energy technologies, providing a sustainable approach without compromising on performance.

“ Whether you need power for a construction site, a remote mining operation, or an outdoor event, our renewable solutions are designed to meet your specific requirements. ”





Hybrid Generators and Battery Energy Storage Systems (BESS)

Our Hybrid Generators, combine the reliability of traditional diesel generators with the sustainability of solar power and the efficiency of battery storage. This unique hybrid system seamlessly integrates all multiple power sources to provide a continuous and reliable power supply, reducing fuel consumption and operating costs while minimising carbon emissions.

Key features of our Hybrid Generators and BESS system include:

- Integrated control system for seamless operation and automated switching between power sources
- Remote monitoring and management capabilities for real-time performance tracking and optimisation
- Scalable design to accommodate varying power needs and site requirements
- Environmentally friendly operation with reduced carbon footprint and greenhouse gas emissions





Telecommunications & Retail

- Permanent standby power for mobile towers and shopping centres
- Remote power in regional locations
- Super-silenced generators in areas of sound sensitivity
- Remote monitoring and reliability management

Shutdowns, Shipping & Cargo

- Large volume small 10 - 200 kVA silenced generators
- Generator operations training
- Cargo shipping power supply
- Reefer power distribution and supply
- On-board power synchronisation and load sharing
- ISO-compliant containerised generators



OUR PEOPLE

**WE ARE A COMPANY
WITH A PROUD, PROVEN
HISTORY IN THE POWER
BUSINESS. WE FIRMLY
BELIEVE THAT OUR
PEOPLE ARE WHAT GIVES
US OUR COMPETITIVE
EDGE.**

**“ We believe our people
are the best in the
business - they know
power products and
solutions and they
work closely with our
customers to provide
the best solution
to meet specific
requirements. ”**

Our team is made up of some of the best people in our industry, and have a combined experience depth of over 100 years.

We are an employer of choice and we're proud of our ability to not only attract, but also retain high-calibre people to our business, and our low staff turnover record. From our shareholders through to our sales engineers, service technicians, electricians and back-office staff, regular training and development ensures our people are always up to date with the latest technologies, legislative requirements, trends and developments in the industry.

Our team are a diverse group of people with many different skill sets, nationalities and backgrounds. But they all share our company values and they're passionate about delivering quality power solutions. Whether they're based in our Head Office, one of our depots or out in the field at a remote site, they know that every role is critical to keeping our power connected across Australia.



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POWER GENERATION PEOPLE